

**DEPARTMENT OF PUBLIC ADMINISTRATION
PANJAB UNIVERSITY CHANDIGARH**

Academic Year 2020-21

Report of the Feedback received from the Students and Action Taken Students Feedback:

On the basis of the feedback received from the outgoing batch of the Session 2020-21, following observations came out of the feedback received:

The Department collected feedback from the students who attended classes in online mode due to the pandemic. An analysis of the responses indicated that students were satisfied with the facilities as well as the structure and content of the course provided by the Department. The classes were held in online mode and most students were satisfied with online classes. The students asked for reading material and appeared in examinations in the online mode.

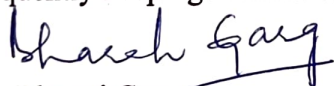
The students faced issues regarding connectivity and sharing of notices as they were not physically present in the Department.

Action Taken Report

On the basis of the feedback received from the students, the faculty recommended the following points can be considered as:

1. Online reading material be made available to students via Google Class Room.
2. The notices were put up on the online notice board of the Department.
3. WhatsApp groups were used for information dissemination and problems of the students were resolved.

Both students and faculty adapted to the new dimension of virtual teaching and learning and learn use of technology. The teachers were encouraged to mentor and interact with the students frequently keeping in mind the impact of COVID-19 on mental health.



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